

## **Enforcement Agent fee structure (Formally known as Bailiffs)**

Fees recoverable under Regulation 4 Schedule 12 of the taking control of goods (fees) Regulations 2014

<i>Fee Stage</i>	<i>Fixed Fee</i>	<i>Percentage fee (regulation 7): Percentage of sum to be recovered exceeding £1,500</i>
Compliance stage	£75.00	0%
Enforcement stage	£235.00	7.5%
Sale or disposal stage	£110.00	7.5%

### **Compliance stage**

This is the initial stage after your account has been received by the Enforcement Agent. A fee of £75 will be applied to your account once they have issued a letter to your last known address notifying you that they will be collecting your debt. It may be possible to complete a payment arrangement at this stage and avoid any further fees being applied. We advise that you contact the enforcement agent at your earliest opportunity once you have received their initial letter.

### **Enforcement Stage**

A fee of £235 will be charged if an appropriate payment arrangement is not made at Compliance stage or defaulted on and an Enforcement Agent is tasked with visiting your property. They will look to take control of your goods in order to clear the outstanding balance.

For all debts under £1500 there will be a fee of £235. If the balance is over £1500 then a further 7.5% of the balance over £1500 is charged.

### **Sale or disposal stage**

A fee of £110 will be charged if an Enforcement Agent attends your property with a view to removing your goods for sale at public auction. As with the Enforcement stage there will be a further 7.5% charged if your debt is over £1500.

**IT MAY BE POSSIBLE TO AVOID YOUR ACCOUNT BEING PASSED TO THE ENFORCEMENT AGENT AND THESE FEES BEING CHARGED. PLEASE CONTACT THE RECOVERY DEPARTMENT ON 01424 787760 IMMEDIATELY IN ORDER TO DISCUSS.**