

## Flood warning codes



**FLOOD ALERT**

Flooding is possible. Be prepared.

**When it's used.** Two hours to two days in advance of flooding.

### What to do

Be prepared to act on your flood plan.

- Prepare a flood kit of essential items.
- Monitor local water levels and the flood forecast on our website.



**FLOOD WARNING**

Flooding is expected. Immediate action required.

**When it's used.** Half an hour to one day in advance of flooding.

### What to do

- Move family, pets and valuables to a safe place.
- Turn off gas, electricity and water supplies if safe to do so.
- Put flood protection equipment in place.



**SEVERE FLOOD WARNING**

Severe flooding. Danger to life.

**When it's used.** When flooding poses a significant threat to life.

### What to do

- Stay in a safe place with a means of escape.
- Be ready should you need to evacuate from your home.
- Co-operate with the emergency services.
- Call 999 if you are in immediate danger.

## Warnings no longer in force

**What it means.** No further flooding is currently expected in your area.

**When it's used.** When river or sea conditions begin to return to normal.

## Useful Contacts

|   |                                  |
|---|----------------------------------|
| Rother District Council                           | 01424 787000                     |
| Rother Out of Office Hours                        | 01424 787868                     |
| East Sussex County Council                        | 0345 60 80 190                   |
| Welbeing  | 01323 636200                     |
| Environment Agency<br>Control Centre<br>Floodline | 0800 80 70 60<br>0845 988 1188   |
| Sussex Police<br>(General Enq.)                   | 101                              |
| EDF Power Care<br>(Electricity)                   | 0800 028 0247                    |
| Southern Water                                    | 0845 278 0845                    |
| Gas Leak  | 0800 111999                      |
| Local Radio                                       |                                  |
| Southern Counties Radio                           | 104 to 104.5 FM<br>95 to 95.3 FM |
| Heart FM  | 102.4 FM<br>103.5 FM             |
| Arrow FM  | 107.8 FM                         |

# Advice to Residents in an Emergency



**Rother**  
District Council

....Working towards Excellence

[www.rother.gov.uk](http://www.rother.gov.uk)

## Introduction

Residents of Rother District may feel assured that the District Council maintains an Emergency Plan which is constructed with the full co operation of all of our Inter Agency partners, that is all of the Emergency Services and Utilities and other organisations that we feel may be of help in a Major Emergency.

We are of course aware of certain areas of specific risk and in those cases separate plans are in place both to minimise the risk and to react accordingly to help and assist residents should there be a need. Such plans have been used in past events throughout the District.

The District Council retains the services of many of its staff to support residents who may be required to leave their home for a short period and suitable buildings have been identified to accommodate people during these short periods.

It is important to realise that we do not act in isolation We work closely with our neighbouring Local Authorities ,East Sussex County Council, Town and Parish Councils and voluntary agencies to support each other in times of difficulties.

We maintain a District emergency control centre capable of co- ordinating all resources which may be required in the event of an incident

The Police will take the lead role in managing an emergency. They will advise you of any need for evacuation or other required actions on your part. Where this need arises the Police will seek consultation with yourselves and the various agencies involved including Rother District Council and East Sussex County Council.

The limited resources of the responding organisations will need to be targeted towards those at greatest risk and least able to help themselves, i.e. the more frail, with particular health/medical needs. Identifying those people quickly will be a priority so that an appropriate response can be undertaken without delay.

## Useful Hints for Residents

In all cases, any type of emergency can be far more easily managed if both the residents in the area concerned and the co-ordinating authorities take a common sense approach to the problem

The principle advice is therefore ;;

- Listen to your Radio or Television for information
- Watch out for leaflets coming through your door
- Try to ensure that windows and doors remain closed to prevent any unwanted fumes coming in
- Tell your neighbours that you are at home
- Use the telephone as little as possible
- Check information on [www.rother.gov.uk](http://www.rother.gov.uk)

Follow instructions from Police Officers or authorised and identified representatives of the Council where necessary.

If an information line is published on Radio and Television it will be there to ensure enquiries and information can be dealt with quickly and other telephone lines can remain free.

Please use the information telephone lines when they are published.

None of these items are exhaustive and many Residents will make their own preparations as they think fit.

## Points to consider in preparation for an incident

**Overview:** Essentially, stay at home unless you can offer professional help.i.e medical personnel Do not make any unnecessary journeys.

Close all doors and windows and switch on for news Keep in touch with your neighbours and particularly Neighbourhood Watch co-ordinators.

**Water:** Each individual needs a minimum of 1.5 litres of water per day. Consider methods of storage eg bottled, existing water cistern, PVC carry bottles. Keep water refrigerated if possible.

**Heat / Lighting:** A building should hold its heat for a reasonable time, to prevent hypothermia blankets, thermal blankets and some form of alternative heating should be provided. Emergency forms of lighting should be available.

**Medicine:** Lack of medicine could turn a controlled situation into a medical emergency, ensure any prescription medicines are in date and available. Details should be kept in case of relocation.

**Food:** Tinned foods are useful but a flask of hot drink made before any power cut could be even more beneficial.

**Power:** We are very reliant on electrical power, residents would be well advised to ensure that a good torch with batteries is available. That a battery operated Radio is in the home and perhaps spare batteries where possible.

**Important:** This leaflet has been produced for the benefit of Residents, there is no need to read this with alarm but simply as a useful guidance for what to do should an emergency occur.